

CWA @Cingular

CWA's online update for Cingular customer service, sales and network employees

Cingular Bargaining Report #19

March 1, 2005, 7:30 PM EST

Tentative Agreement at Cingular Wireless

CWA has reached a tentative agreement with Cingular Wireless covering 5,300 workers under the Orange Contract.

This settlement provides for a compounded wage increase of 11 percent for Cingular Wireless workers over the four-year contract term; improves base compensation for retail sales members by more than 25 percent; addresses call center and retail matters such as quota relief and job duties, as well as other contract gains.

The agreement also further strengthens integration and employment security issues.

A majority of your bargaining committee members is recommending ratification and will be compiling the full details of the settlement. A full report and explanation will be available shortly.

This agreement is subject to membership ratification. Information on the ratification process, including contract explanation meetings, will be available soon.

Your CWA committee, once again, wishes to thank you for your support during these negotiations.

