

ATTENTION VERIZON MEMBERS

IMPORTANT INFO REGARDING A SERIOUS FMLA PROBLEM!

Any Verizon member being told by the Company that they do not qualify for FMLA because they have not met the 1250 hour criteria for themselves or the 1000 hour criteria for a family member, needs to **call Vicki Kintzer at 1-866-248-4449**.

Credit for FMLA is NOT taking place because of an IT (Information Technology) problem with specific payroll codes. This problem affects hours worked from April 2010 going forward. Because FMLA hours are calculated on a "rolling calendar" this could affect members who are **coded in payroll with a "non-productivity" code**. Absences denied due to insufficient hours worked can be appealed within the normal administrative review time frame by simply writing on the ARC cover letter "I am requesting an Administrative Review for this denial based on hours worked. I have NPW (non-productive work) hours within this time frame that may not be accruing."